

# YARNIA



cone-wound, custom-blend yarn

3773 SE Belmont St. 503.939.5338

## Wholesale Terms and Conditions

### **OPENING AND MINIMUM ORDERS**

We require an opening order of at least \$300<sup>00</sup>, with subsequent minimum orders of at least \$150<sup>00</sup>.

### **PAYMENT TERMS**

We accept credit cards and PayPal as the only method of payment for opening orders. Upon checking your credit references, we may extend Net 30 terms for subsequent orders.

### **WEB COMMERCE**

No products or goods purchased from or produced by Yarnia shall be resold by or through any on-line auction or online store (such as Ebay, Amazon, your shop's own e-commerce site, or other similar sites) without the express, written authority of Yarnia.

### **SUGGESTED RETAIL PRICE**

No products or goods purchased from or produced by Yarnia shall be sold **below** our MSRP (manufacturer's suggested retail price). Exceptions may be made for short-term sales or discounts, but only with prior authorization from Yarnia.

### **DISPLAY AND LABELING**

All cones of yarn will arrive with a Yarnia label inside the cone, along with an informational label indicating fiber content, yardage, yarn weight, amount on cone, and care instructions. You may choose to replace the informational label with your own if you prefer, but the branded Yarnia label **may not be removed**. If this does not work with your display, please discuss alternative labeling options prior to placing your first order. We are open to discussing another option that works for your shop's display, so long as the yarn remains Yarnia-branded in an acceptable fashion.

### **DAMAGE CLAIMS**

Yarnia is not responsible for damage in transit. Yarnia does not insure packages with the carrier; if you would like to insure your package(s), contact Yarnia at the time you place your order. If your shipment is damaged in transit you agree to contact the carrier and Yarnia within forty-eight (48) hours of delivery. You also agree to save all packaging materials and product. You further agree not to cancel or contest payment or deduct from any invoice any amount due to Yarnia as a result of a damage claim.

### **RETURNS / DEFECTS**

Any claim for defective merchandise must be reported to Yarnia within forty-eight (48) hours of delivery. Yarnia does not accept returns on non-defective merchandise for any reason. Contact Yarnia in the event you receive defective merchandise as all returns must be approved in advance.

### **DELINQUENT ACCOUNTS**

Accounts not paid 10 days beyond credit terms will be placed on hold. Unresponsive accounts may be placed for collections. Service charges will be added to unpaid invoice balances exceeding credit terms by one (1) day or more beyond credit terms at the rate of 2% per month. The customer agrees to pay any and all expenses of collections, including attorney's fees and cost of litigations should the customer's account become delinquent and Yarnia determines such action is necessary.

### **SHIPPING**

Yarnia does not assume any responsibility for shipping charges. By default, your order will be processed and shipped via UPS or FedEx Ground. If you require expedited shipping, inform us when placing your order, and the applicable shipping charges will be added to your invoice.

### **SAMPLES**

If you are ordering a custom blend of yarn for your shop, Yarnia will provide up to three (3) two-ounce sample cones, per new order, at wholesale pricing, to help in designing a custom blend that you are happy with. Any additional samples will be charged at the regular retail price.